What is a youth friendly staff?
Let’s understand a bit more about being youth friendly.
How to nurture more youth friendly staff.
What Was It Like @ 15 years old?
ACTIVITY

Emotional Noise
Why Be Youth Friendly?

Customer Service Rep
Transit Worker
Director
Custodian
Seniors’ Programmer
Councillor
Observations

- Some people just don’t want to or can’t
- Small steps and recognition are important
- Work within your sphere of influence
Questions?

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